Faculti Summary https://faculti.net/turning-on-those-who-turn-to-the-courts/

This video video discusses the pervasive nature of litigation in American society, citing that roughly 600,000 personal injury cases are filed each year, which averages to over one lawsuit per minute. Concerns about litigation have been raised, with criticisms focusing on its costs, unpredictability, and inefficiency, as well as its societal implications. The authors of the study highlight a potential backlash against litigants, even those with valid claims, questioning whether public attitudes are fixed or changeable.

The research employs a survey experiment to explore how people perceive a hypothetical claimant, Joe, who suffers a work-related injury. Participants are presented with different scenarios where Joe seeks various remedies—doing nothing, seeking family help, or hiring a lawyer for a lawsuit or other claims. Results indicate that while participants recognize Joe's injury as legitimate, their attitudes toward him become significantly more negative when he chooses litigation over other remedies.

The study also investigates the broader narrative around litigation, suggesting that negative media portrayals could shape public perceptions, leading to biases against those who opt for legal action. The authors conclude that to combat these societal challenges and improve public perception, lawyers should consider exhausting other remedies before pursuing litigation. This video video strategy may foster a more favorable view in both legal and public contexts for clients with legitimate claims.